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HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P.O. Box 272400
Fort Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO.

10002185-1

Inventor(s):

Anna Maria Zara et al.

Examiner: Igor N. Borissov

Confirmation No.: 7529

Application No.: 09/666,910

Group Art Unit:

3639

Filing Date:

September 21, 2000

Title: INTELLIGENTLY CLASSIFYING AND HANDLING USER REQUESTS IN A DATA SERVICE SYSTEM

Mail Stop Amendment Commissioner For Patents PO Box 1450 Alexandria VA 22313-1450

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: <i>&</i>	Respectfully submitted, Anna Maria Zara et al. Anna Maria Zara et al.									of o			
omer Servic	e Window 2314, of th	cument is being filed by Randolph Building, 401 ne United States Patent	Dulany Stre	eet		Re	ttorney/ eg No.	Agent for	or Appl 2,858	icant(s)	<u> </u>	<u> </u>	
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of						
Anna Maria Zara et al.	Group Art Unit: 3639					
Application No.: 09/666,910	Examiner: IGOR N. BORISSOV					
Filed: September 21, 2000	Confirmation No.: 7529					
For: INTELLIGENTLY CLASSIFYING AND HANDLING USER REQUESTS: IN A DATA SERVICE SYSTEM						

AMENDMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated March 14, 2006, please amend the above-identified patent application as follows: